Is your Service Team ready for AI?

Gain the insights needed to supercharge your ROI through an effective AI implementation.

Is your business facing an ever-growing demand for AI?

Do your users crave an improved self-service offering?

Could AI improve the efficiency of your Service offering?

How could AI help you drive business value?

BARCLAYRAE Consulting Ltd

AI Feasibility Workshop

Are you interested in integrating AI capabilities into your existing IT service offering but unsure how to get started?

How can you see through the AI-hype and focus on true business needs and capabilities?

We can help provide clarity and accelerate your journey!

www.barclayrae.com | PMO@barclayrae.com

What's involved?

Our independent AI readiness workshop will help to ensure you are in the best possible position to maximise the Return On Investment from your AI implementation, whether that be a chatbot or ITSM tool functionality.

How can we help?

AI Feasibility Workshop

- Review your business case & alignment with business objectives
- Discussions on implementation considerations areas:
  - Knowledge structure
  - Data privacy
  - Staffing/Structure
  - Enterprise Service Management impact
  - Tooling & Integration opportunities
  - Support Model - Ways of Working, support channels
  - Reporting & success criteria
- Implementation prioritisation & roadmap

Who should attend?

- Anyone considering either adding or expanding their existing AI capabilities.
- This workshop can be used in preparation for implementation of a Chatbot

Outputs

- Gain practical insights quickly to maximise your AI investment
- AI implementation priority plan
- High-level readiness report

At a Glance

Challenges

- Business demand for AI capabilities
- Service desk efficiencies needed
- Unsure where to begin on AI journey
- Business risk concerns

Benefits

- Fast-track AI journey
- Structured forward plan
- Understand existing capabilities
- Understand areas for improvement

AI Feasibility Workshop

1x day workshop / 1x day report writing
On-site or virtual

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